

Membership Policy

Membership Credit Rollover

Members in good standing can roll over 1 unused session to the following month, with the value saved as a credit on their account.

Canceled sessions with less than 24 hours' notice do not qualify for rollover.

Credits may be used for future appointments or applied toward upgrades.

Membership Discount Policy

Exclusivity of Member Pricing

Membership rates are already significantly discounted as part of the exclusive benefits offered to members.

Due to the value built into the membership pricing, no additional discounts, promotions, or special offers may be applied to services booked under a membership.

This policy ensures fairness and maintains the integrity of the membership program for all members.

Membership Pause & Cancellation

You may pause your membership for up to 3 months per year with 7 days' notice.

To cancel your membership, please provide written notice at least 48–72 hours prior to your next billing date.

All unused credits must be redeemed prior to the cancellation date, or they will be forfeited.

Once your membership is canceled:

- You will no longer be able to redeem any prepaid services for future appointments.
- Please ensure you use all unredeemed services before your cancellation is finalized.

Members may only cancel their membership once per calendar year.

Contacting Us

To make any changes to your appointment or membership, contact us via:

- Phone: 863-348-8059
- Email: jessica@therapeutichealingandbodywork.com
- Online Portal: [Vagaro.com](https://www.vagaro.com)